



International Organization for Standardization  
(ISO)  
1, ch. de la Voie-Creuse,  
Case postale 56  
CH-1211 Geneva 20,  
Switzerland.  
Telephone +44 227490111  
Fax +44 227333430

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**Secretariat of ISO/TC 176/SC 2**  
**Task Group Leader of ISO/TC 176/SC 2/ WG 18/ TG 1.21**

Dear Andrey Gorbunov:

Your opinion as a user of ISO 9001 is very important to the development of the Amendment to the Standard. We really appreciate your recent participation in the validation process.

Some key facts of this validation process are:

- 242 organizations from 28 countries, included liaison organizations: INLAC, IAF, IATF, NORMAPME participated
- Participants by sector were: 115 manufacturing, 115 services, 9 software (3 did not specify their sector)
- Participants by number of employees were: 33 less than 20, 96 between 20 to 500 and 109 over 500 (4 did not specify their number of employees)
- Of the total responses 93% agreed with the changes and all suggestions provided for further improvement were constructive.

The results of this validation process provide most valuable input for the development of the final standard.

Thank you for taking the time to participate in the programme of validating the "Draft International Standard" of the next version of ISO 9001. We recognise that you have made an important contribution to ISO.

Yours sincerely

Steve Elvin  
TG 1.21 Leader

Charles Corrie  
For the BSI Secretariat of  
ISO/TC 176/SC2