

ISO FDIS 9001	ISO 9001:2026
0.3.2 Plan-Do-Check-Act ... Check: Monitor and (as applicable) measure processes and the resulting products and services against policies, objectives, requirements and planned activities, and report the results.	0.3.2 Plan-Do-Check-Act ... Check: Monitor and, as applicable, measure processes and the resulting products and services against policies, objectives, requirements and planned activities, and report the results.
0.4 Relationship with other management system standards This document applies the harmonized approach as published in the ISO/IEC Directives related to the development of management system standards (MSS). The intention is to support alignment and facilitate the integration of the requirements and recommendations of one or more MSS into an organization's management system. ... This document relates to the following standards: [2] - provides the fundamental concepts and vocabulary essential for understanding the requirements of this document; [1] - provides guidelines on the application of the requirements of this document. [3] - provides guidance on enhancing the quality of an organization and its ability to achieve sustained success. ... NOTE See https://www.iso.org/management-system-standards-list.html [4] for a list of all management system standards.	0.4 Relationship with other management system standards This document applies the harmonized approach as published in the ISO/IEC Directives related to the development of management system standards. The intention is to support alignment and facilitate the integration of the requirements and recommendations of one or more management system standards into an organization's management system. ... This document relates to the following standards: ISO 9000^[2] - provides the fundamental concepts and vocabulary essential for understanding the requirements of this document; ISO 9002^[1] - provides guidelines on the application of the requirements of this document. ISO 9004^[3] - provides guidance on enhancing the quality of an organization and its ability to achieve sustained success. ...
3.5.1 quality policy policy (3.5) related to quality Note 1 to entry: The quality policy: — is generally consistent with the overall policy of the organization; ...	3.5.1 quality policy policy (3.5) related to quality Note 1 to entry: The quality policy: — is generally consistent with the overall policy of the organization (3.1); ...
3.15 conformity DEPRICATED: conformance fulfilment of a requirement (3.14)	3.15 conformity fulfilment of a requirement (3.14) Note 1 to entry: The term "conformance" is synonymous but deprecated.
3.18 audit ... Note 3 to entry: "Audit evidence" and "audit criteria" are defined in [5]	3.18 audit ... Note 3 to entry: "Audit evidence" and "audit criteria" are defined in ISO 19011^[4]
3.19 measurement	3.19 measurement

... Note 1 to entry: According to [6], the value determined is generally the value of a quantity.	... Note 1 to entry: According to ISO 3534-2:2006 51, 3.2.1, the value determined is generally the value of a quantity.
8.1 Operational planning and control The organization shall plan, implement and control the processes needed to meet requirements for the provision of products and services, and to implement the actions determined in 6, by:	8.1 Operational planning and control The organization shall plan, implement and control the processes needed to meet requirements for the provision of products and services, and to implement the actions determined in Clause 6, by:
8.3.2 Design and development planning In determining the stages and controls for design and development, the organization shall consider the: a) nature, duration and complexity of the design and development activities; ...	8.3.2 Design and development planning In determining the stages and controls for design and development, the organization shall consider: a) the nature, duration and complexity of the design and development activities; b) the ... (перенесли <i>the</i> в каждый пункт)
9.2.2 Internal audit programme ... NOTE See [5] for guidance on auditing management systems.	9.2.2 Internal audit programme ... NOTE See ISO 19011^[4] for guidance on auditing management systems.
A.1 General ... This annex does not provide guidance for the implementation of requirements, which is available in [1], ISO handbook ISO 9001 for small enterprises – What to do? Advice from ISO/TC176[7] or the other standards referenced in the notes to the relevant paragraphs of this annex. ...	A.1 General ... This annex does not provide guidance for the implementation of requirements, which is available in ISO 9002^[1], the ISO 9001 Handbook for small enterprises or the other standards referenced in the notes to the relevant paragraphs of this annex. ...
A.2 Structure and terminology ... NOTE 1 See [8] for guidance on documented information. NOTE 2 See ISO 9000 Glossary – Guidance on selected words used in ISO 9000 family of standards [9] for further information on the terminology used in this document.	A.2 Structure and terminology ... NOTE 1 See ISO 10013^[7] for guidance on documented information. NOTE 2 See the ISO 9000 Glossary for further information on the terminology used in this document.
A.6 Planning A.6.1 Actions to address risks and opportunities A.6.1.1 General ... NOTE See [11] for guidance on risk management. A.6.1.2 Risk-based thinking ... NOTE See [11] for guidance on risk management.	A.6 Planning A.6.1 Actions to address risks and opportunities A.6.1.1 Determining risks and opportunities ... NOTE See ISO 31000^[10] for guidance on risk management. A.6.1.2 Actions to address risks ... NOTE See ISO 31000^[10] for guidance on risk management.

A.6.1.3 Opportunity-based thinking ... A.6.2 Quality objectives and planning to achieve them ... When objectives are linked to other management system objectives, integration can facilitate coherence in planning and decision-making. A.6.3 Planning of changes ... NOTE See [12] for guidance on how to manage change.	A.6.1.3 Actions to address opportunities ... A.6.2 Quality objectives and planning to achieve them ... When objectives are linked to other management system objectives, the integration of management systems can facilitate coherence in planning and decision-making. A.6.3 Planning of changes ... NOTE See ISO/TS 10020^[11] for guidance on how to manage change risk management.
A.7 Support A.7.1 Resources ... A.7.1.2 People ... NOTE See [13] for information on human resource management systems. ... A.7.1.5 Monitoring and measuring resources ... Monitoring determines the status of something and can involve observing, supervising or keeping under review, especially to confirm control and the status of conformity. Measurement is a process that determines the value of a specified characteristic or parameter and can be used for a physical quantity, magnitude or dimension using measuring resources, especially equipment. It can also apply to less tangible aspects, such as customer satisfaction or process performance, using appropriate methods and resources, including IT systems for data collection and analysis. ... NOTE See [14] for requirements for measurement management systems. A.7.1.6 Organizational knowledge ... NOTE See [15] for knowledge management systems requirements. A.7.2 Competence ... NOTE See [16] for guidance on competence management and people.	A.7 Support A.7.1 Resources ... A.7.1.2 People ... NOTE See ISO 30201^[12] for information on human resource management systems ... A.7.1.5 Monitoring and measuring resources ... Monitoring determines the status of something and can involve observing, supervising or keeping under review, especially to confirm control and the status of conformity. Measurement is a process that determines the value of a specified characteristic or parameter and can be used for a physical quantity, magnitude or dimension using measuring resources, especially equipment. It can also apply to less tangible aspects, such as customer satisfaction or process performance, using appropriate methods and resources, including information technology (IT) systems for data collection and analysis. ... NOTE See ISO 10012^[13] for requirements for measurement management systems. A.7.1.6 Organizational knowledge ... NOTE See ISO 30401^[14] for knowledge management systems requirements. A.7.2 Competence ... NOTE See ISO 10015^[15] for guidance on competence management and

NOTE See [5] for further information on competence of auditors for management systems standards. A.7.3 Awareness ... NOTE See [10] for guidance on quality culture. NOTE See [17] for guidance on people engagement. A.7.5 Documented information ... NOTE See A.2 e) for terminology relevant to the term “documented information” NOTE See [8] for guidance on documented information.	people development. NOTE See ISO 19011^[4] for further information on competence of auditors for management systems standards. A.7.3 Awareness ... NOTE See ISO 10010^[9] for guidance on quality culture. NOTE See ISO 10018^[16] for guidance on people engagement. A.7.5 Documented information ... NOTE See Clause A.2 e) for terminology relevant to the term “documented information” NOTE See ISO 10013^[7] for guidance on documented information.
A.8 Operation A.8.1 Operational planning and control Operational planning and controls interact with planning ([6]) and support ([7]) to ensure processes achieve intended results. ... NOTE See [18] for guidance on how to prepare a quality plan. NOTE See [19] for guidance on configuration management. A.8.2 Requirements for products and services ... NOTE See [20] for guidance on codes of conduct for organizations relevant to customer communication (see 8.2.1). NOTE See [21] for guidance on complaints handling. A.8.3 Design and development of products and services ... NOTE See [19] for guidance on configuration management relevant to design and development changes (8.3.6). A.8.4 Control of externally provided processes, products and services ... NOTE See [22] for guidance on outsourcing.	A.8 Operation A.8.1 Operational planning and control Operational planning and controls interact with planning (see Clause 6) and support (see Clause 7) to ensure processes achieve intended results. ... NOTE See ISO 10005^[17] for guidance on how to prepare a quality plan. NOTE See ISO 10007^[18] for guidance on configuration management. A.8.2 Requirements for products and services ... NOTE See ISO 10001^[19] for guidance on codes of conduct for organizations relevant to customer communication (see 8.2.1). NOTE See ISO 10002^[20] for guidance on complaints handling. A.8.3 Design and development of products and services ... NOTE See ISO 10007^[18] for guidance on configuration management relevant to design and development changes (8.3.6). A.8.4 Control of externally provided processes, products and services ... NOTE See ISO 37500^[21] for guidance on outsourcing.
A.9 Performance evaluation A.9.1 Monitoring, measurement, analysis and evaluation ... NOTE 1 See [23] for guidance on monitoring and measuring customer satisfaction. NOTE 2 See [24] for guidance on dispute resolution external to organizations.	A.9 Performance evaluation A.9.1 Monitoring, measurement, analysis and evaluation ... NOTE 1 See ISO 10004^[22] for guidance on monitoring and measuring customer satisfaction. NOTE 2 See ISO 10003^[23] for guidance on dispute resolution external to organizations.

NOTE 3 See [25] for guidance for quality tools and their application. NOTE 4 See [26] for guidance on statistical techniques A.9.2 Internal audit ... NOTE 1 See [5] for guidance on auditing management systems. NOTE 2 See https://committee.iso.org/home/tc176/iso-9001-auditing-practices-group.html[27] for guidance.	NOTE 3 See ISO 10009^[24] for guidance for quality tools and their application. NOTE 4 See ISO 10017^[25] for guidance on statistical techniques A.9.2 Internal audit ... NOTE 1 See ISO 19011^[4] for guidance on auditing management systems. NOTE 2 See the ISO 9001 Auditing Practices Group^[26] for guidance.
A.10.2 Nonconformity and corrective action ... NOTE 1 See [21] for guidance on complaints handling.	A.10.2 Nonconformity and corrective action ... NOTE See ISO 10002^[20] for guidance on complaints handling.
Bibliography [1] ISO/TS 9002, Quality management systems — Guidelines for the application of ISO 9001:2015 [2] ISO/DIS 9000, Quality management — Fundamentals and vocabulary [3] ISO 9004, Quality management — Quality of an organization — Guidance to achieve sustained success [4] https://www.iso.org/management-system-standards-list.html [5] ISO 19011, Guidelines for auditing management systems [6] ISO 3534-2:2006, Statistics — Vocabulary and symbols — Part 2: Applied statistics [7] ISO handbook ISO 9001 for small enterprises - What to do? Advice from ISO/TC176 [8] ISO 10013, Quality management systems — Guidance for documented information [9] ISO 9000 Glossary - Guidance on selected words used in the ISO 9000 family of standards [10] ISO 10010, Quality management — Guidance to understand, evaluate and improve organizational quality culture [11] ISO 31000, Risk management — Guidelines [12] ISO/TS 10020, Quality management systems — Organizational change management - Processes [13] ISO/FDIS 30201, Human resources management systems — Requirements [14] ISO/FDIS 10012, Quality management — Requirements for measurement management systems [15] ISO 30401, Knowledge management systems — Requirements [16] ISO 10015, Quality management — Guidelines for competence	Bibliography [1] ISO 9002, Quality management systems — Guidelines for the application of ISO 9001 [2] ISO 9000, Quality management — Fundamentals and vocabulary [3] ... [4] ... [5] ... [6] ISO 9001 Handbook for small enterprises. Geneva: ISO [7] ... [8] ISO 9000 Glossary: Guidance on selected words used in the ISO 9000 family of standards. Geneva: ISO, 2025 [9] ... [10] ... [11] ... [12] ISO 30201, Human resources management systems — Requirements [13] ISO 10012, Quality management — Requirements for measurement management systems [14] ... [15] ...

management and people development	
[17] ISO 10018, Quality management — Guidance for people engagement	[16] ...
[18] ISO 10005, Quality management — Guidelines for quality plans	[17] ...
[19] ISO 10007, Quality management — Guidelines for configuration management	[18] ...
[20] ISO 10001, Quality management — Customer satisfaction — Guidelines for codes of conduct for organizations	[19] ...
[21] ISO 10002, Quality management — Customer satisfaction — Guidelines for complaints handling in organizations	[20] ...
[22] ISO 37500, Guidance on outsourcing	[21] ...
[23] ISO 10004, Quality management — Customer satisfaction — Guidelines for monitoring and measuring	[22] ...
[24] ISO 10003, Quality management — Customer satisfaction — Guidelines for dispute resolution external to organizations	[23] ...
[25] ISO 10009, Quality management — Guidance for quality tools and their application	[24] ...
[26] ISO 10017:2021, Quality management — Guidance on statistical techniques for ISO 9001:2015	[25] ISO 10017, Quality management — Guidance on statistical techniques for ISO 9001:2015
[27] https://committee.iso.org/home/tc176/iso-9001-auditing-practices-group.html	[26] ISO/TC 176. ISO 9001 Auditing Practices Group [online] [viewed 2026-08-07]. Available at: https://committee.iso.org/home/tc176/iso-9001-auditing-practices-group.html